



UNIVERSITY OF NORTH TEXAS SYSTEM

December 5, 2025

Callmasters Inc.
Attn: Mamoonah Amir
10808 Capri Drive
McKinney, Texas, 75072

Notice of Intent to Award: RFQ769-25-06092025BS Software as a Service (SaaS) Products

Dear Mamoonah Amir,

Congratulations! After careful consideration and review of all materials submitted in the above referenced bid, the University of North Texas System is pleased to hereby notify you of being a final candidate. The UNT System will move to the final phase of the RFQ process with Callmasters Inc. which includes negotiations and contract award.

Final award is contingent upon the successful execution of the contract agreement. As of this notification, the contact restriction regarding this solicitation is now rescinded. The requesting Department is hereby notified and advised that planning discussions can begin immediately. They should be in contact with you shortly and Callmasters Inc. can begin conversing with the department for planning purposes only. **No actual work can commence until an agreement is signed by both parties.**

Contract Administration Fees

If Contract Administration Fees (CAF) were included in the solicitation, these fees will also be incorporated into any resulting contract or agreement. The awarded vendor is expected to remit CAF payments to the UNTS in accordance with the terms of the executed agreement. This provision applies to all orders and business conducted under this award, including any eligible cooperative or piggyback use (see below).

Cooperative & Piggyback Usage

This award may be utilized not only by UNTS but also by other public sector entities, including but not limited to state universities, local governments, and school districts. This process, known as "piggybacking," may allow eligible entities to access your goods or services without conducting their own solicitation.

You are encouraged and authorized to market this award to other public entities as a piggyback award. UNTS may also promote this award directly and/or through third-party marketing partners. This represents a significant business development opportunity for the awarded vendor, enabling you to expand your reach across the public sector while minimizing time and effort with solicitations. Interested parties from other public entities can reach out to UNTS Procurement directly for necessary documentation.

Please note: Contract Administration Fees (CAF) will also apply to any business conducted through piggyback usage.



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UNTS appreciates your participation in this bidding process and look forward to a fruitful partnership. Please feel free to contact me if you require additional information.

Sincerely,

Melissa Anderson

Melissa Anderson
Campus Liaison & Senior Strategic Sourcing Project Manager
Melissa.Anderson@untsystem.edu