

Event Summary - RFQ769-25-06092025BS Software as a Service (SaaS) Products

Supplier:	Callmasters Inc	Type	Request for Qualifications
Number	RFQ769-25-06092025BS	Stage Title	-
Organization	UNTS	Currency	US Dollar
Exported on	10/1/2025	Exported by	Vanessa Narvaiz
Payment Terms	-	Intend to Bid	Yes
Bid Total	0.00 USD		

Event Dates

Time Zone	CDT/CST - Central Standard Time (US/Central)
Released	-
Open	6/9/2025 2:00 PM CDT
Close	9/9/2025 2:00 PM CDT
Submission Date	9/5/2025 12:21 PM CDT
Question Submission Close	9/3/2025 12:30 PM CDT

Event Users

Contacts
Melissa Anderson
Melissa.Anderson@untsystem.edu

Description

Stage Description

No description available.

Buyer Attachments

Addendum to UNT Terms and Conditions and Edge Public.docx	Addendum to UNT Terms and Conditions and Edge Public.docx	../../../../Attachments/Addendum to UNT Terms and Conditions and Edge Public.docx
Edge Public Supplier Administration Agreemen.docx	Edge Public Supplier Administration Agreemen.docx	../../../../Attachments/Edge Public Supplier Administration Agreemen.docx
SaaS Products RFQ.pdf	SaaS Products RFQ.pdf	../../../../Attachments/SaaS Products RFQ.pdf
Sample Reporting .xlsx	Sample Reporting .xlsx	../../../../Attachments/Sample Reporting .xlsx
Addendum 1 RFQ769-25-06092025BS Software as a Service (SaaS) Products .pdf	Addendum 1 RFQ769-25-06092025BS Software as a Service (SaaS) Products .pdf	../../../../Attachments/Addendum 1 RFQ769-25-06092025BS Software as a Service (SaaS) Products .pdf
RFQ769-25-06092025BS Software as a Service (SaaS) Products - Pre-Solicitation Attendance Sheet.pdf	RFQ769-25-06092025BS Software as a Service (SaaS) Products - Pre-Solicitation Attendance Sheet.pdf	../../../../Attachments/RFQ769-25-06092025BS Software as a Service (SaaS) Products - Pre-Solicitation Attendance Sheet.pdf
Pre-Solicitation+Presentation+RFP752-25-102224MA.pdf	Pre-Solicitation+Presentation+RF P752-25-102224MA.pdf	../../../../Attachments/Pre-Solicitation+Pre sentation+RFP752-25-102224MA.pdf
RFQ769-25-06092025BS Software as a Service (SaaS) Products - Addendum 2 Q&A.pdf	RFQ769-25-06092025BS Software as a Service (SaaS) Products - Addendum 2 Q&A.pdf	../../../../Attachments/RFQ769-25-06092025BS Software as a Service (SaaS) Products - Addendum 2 Q&A.pdf
Addendum 3 - RFQ769-25-06092025BS Software as a Service (SaaS) Products.pdf	Addendum 3 - RFQ769-25-06092025BS Software as a Service (SaaS) Products.pdf	../../../../Attachments/Addendum 3 - RFQ769-25-06092025BS Software as a Service (SaaS) Products.pdf
Addendum 4 - RFQ769-25-06092025BS Software as a Service (SaaS) Products.pdf	Addendum 4 - RFQ769-25-06092025BS Software as a Service (SaaS) Products.pdf	../../../../Attachments/Addendum 4 - RFQ769-25-06092025BS Software as a Service (SaaS) Products.pdf
Addendum 5 - RFQ769-25-06092025BS Software as a Service (SaaS) Products.pdf	Addendum 5 - RFQ769-25-06092025BS Software as a Service (SaaS) Products.pdf	../../../../Attachments/Addendum 5 - RFQ769-25-06092025BS Software as a Service (SaaS) Products.pdf

Supplier Attachments

 Confidential Mode Enabled

SaaS+Products+RFQ (1).pdf	SaaS+Products+RFQ (1).pdf	../SupplierAttachments/SupplierAttachments/SaaS+Products+RFQ (1).pdf
Edge+Public+Supplier+Administration+Agreemen.pdf	Edge+Public+Supplier+Administration+Agreemen.pdf	../SupplierAttachments/SupplierAttachments/Edge+Public+Supplier+Administration+Agreemen.pdf
Addendum+to+UNT+Terms+and+Conditions+and+Edge+Public (1).docx	Addendum+to+UNT+Terms+and+Conditions+and+Edge+Public (1).docx	../SupplierAttachments/SupplierAttachments/Addendum+to+UNT+Terms+and+Conditions+and+Edge+Public (1).docx
Callmasters (SaaS) Products Pricing Index[1].pdf	 Callmasters (SaaS) Products Pricing Index[1].pdf	../SupplierAttachments/SupplierAttachments/Callmasters (SaaS) Products Pricing Index[1].pdf

Questions

General Questions

Group 1.1: Proposer's General Questionnaire

1.1.1	Company's Legal Name Text (Single Line)	★
	Callmasters Inc	
1.1.2	Address of principal place of business Text (Multi-Line)	★
	10808 Capri Dr Mckinney TX 75072	
1.1.3	Address of office that would be providing service under the Agreement Text (Multi-Line)	★
	10808 Capri Dr Mckinney TX 75072	
1.1.4	Number of years in business Text (Single Line)	★
	5	
1.1.5	State of incorporation Text (Single Line)	★
	Texas	
1.1.6	Number of Employees Numeric Text Box	★👤
	3.00	
1.1.7	Annual Revenues Volume Numeric Text Box	★
	50,000.00	
1.1.8	Name of Parent Corporation, if any (mark "N/A" if not applicable) Text (Single Line)	★
	N/A	
1.1.9	Number of graduates (UNT, UNT Dallas, UNT HSC) employed? Text (Single Line)	★
	0	

Group 1.2: HUB Questionnaire

1.2.1	Are you an active registered Texas Historically Underutilized Business? Yes/No	★
	Yes	
1.2.2	Please select the one(s) that apply to your company. Multiple Select (Pick Many)	

BLM
BLF
DVM
HIM
HIF
WOF
AIM
AIF
ASM
ASF

AIF

1.2.3

Do you qualify to be a HUB? Qualifications: proof of 51 percent ownership and control of the day to day operation of the business, must be an economically disadvantaged person meeting eligibility (Asian Pacific American, Black American, Hispanic American, Native American, American woman, and/or Service-Disabled Veteran with a service-related disability of 20% or greater), must be a U.S. Citizen, prove at least one year of Texas residency, and hold company title equivalent to ownership and control requirements, business must be primarily based in Texas, prove its principal place of business is in Texas, and be a for-profit entity that has not exceeded the size standard prescribed by 34 TAC §20.294.

Yes/No

No response.

1.2.4

Please follow instructions on how to Register as a Texas certified HUB supplier and apply for the Centralized Master Bidders List (CMBL) to be considered for future solicitations. Please see link: <https://comptroller.texas.gov/purchasing/vendor/hub/certification-process.php>

Text (Single Line)

No response.

1.2.5

Are you a Minority Business Enterprise/Women Business Enterprise Supplier?

★

Yes/No

Yes

1.2.6

Please select the MBE/WBE type

★

Multiple Choice (Pick One)

Black
Hispanic
Asian
Native American
Subcontinent Asian
Women

Asian

1.2.7

Are you a member of a UNT World sponsored mentor/protégé program?

★

Yes/No

No

1.2.8

Are you aware of the State of Texas and UNT World HUB goal for this solicitation?

★

Yes/No

No

1.2.9

What is the State of Texas and UNT World HUB goal for this solicitation? Express as a percentage.

★

Text (Single Line)

No response.

Best Value

Group 2.1

2.1.1

What is the purchase price?

Numeric Text Box

100.00

2.1.2 Is your company currently in litigation? ★

Yes/No

No

2.1.3 Brief description ★

Text (Multi-Line)

No response.

2.1.4 How do the proposed goods/services meet UNT System's quality specifications? ★

Text (Multi-Line)

The proposed goods/services fully meet the UNT System's quality specifications by aligning with the published technical and performance standards. All products are manufactured in compliance with [relevant standards/certifications], and each unit undergoes quality inspection prior to delivery. Our service team follows documented quality assurance procedures to ensure consistency, reliability, and responsiveness. In addition, we provide warranties and ongoing support to guarantee sustained performance. These measures not only meet but exceed UNT's expectations for durability, safety, and long-term value.

2.1.5 How do the proposed goods/services meet UNT System's needs? ★

Text (Multi-Line)

The proposed goods/services directly address the UNT System's needs by providing reliable, cost-effective, and scalable solutions that support daily operations and long-term strategic goals. Our offering is designed to ensure consistent performance, minimize downtime, and reduce total cost of ownership. Additionally, our team delivers responsive support and training to ensure seamless adoption across UNT campuses. By combining proven quality with strong customer service, our solution not only meets current requirements but also positions the UNT System for future growth and efficiency.

2.1.6 What is your past relationship with University of North Texas System? ★

Text (Multi-Line)

No past relationship. just attended few HUB outreach events.

2.1.7 How will you impact UNT System's ability to comply with laws and rules relating to historically underutilized businesses and to the procurement of goods/services from persons with disabilities? ★

Text (Multi-Line)

As a certified Historically Underutilized Business (HUB), our company directly supports UNT System's ability to meet state-mandated HUB participation goals. By contracting with our firm, UNT ensures compliance with Texas Government Code requirements related to HUB utilization. In addition, we actively seek partnerships with other HUB-certified and disability-owned suppliers when subcontracting opportunities arise, further strengthening UNT's supplier diversity efforts. This dual approach ensures both legal compliance and meaningful advancement of UNT System's commitment to economic inclusion.

2.1.8 What are the total long-term benefits to UNT System by acquiring your proposed goods/services? ★

Text (Multi-Line)

As a certified Historically Underutilized Business (HUB), our company directly supports UNT System's ability to meet state-mandated HUB participation goals. By contracting with our firm, UNT ensures compliance with Texas Government Code requirements related to HUB utilization. In addition, we actively seek partnerships with other HUB-certified and disability-owned suppliers when subcontracting opportunities arise, further strengthening UNT's supplier diversity efforts. This dual approach ensures both legal compliance and meaningful advancement of UNT System's commitment to economic inclusion.

2.1.9 If you have an additional supporting documents related to the questions above, please attach below (in one combined file).

File Upload

TEXAS HUB.pdf - ./SupplierAttachments/QuestionAttachments/TEXAS HUB.pdf

2.1.10 Execution of Offer - Please review, complete, sign, and upload prior to submitting your bid. ★
File Upload

Edge+Public+Supplier+Administration+Agreemen.pdf -
./SupplierAttachments/QuestionAttachments/Edge+Public+Supplier+Administration+Agreemen.pdf

Q&A Board

Subject = Submission Status - Clarification	Private Thread
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Q: I wanted to clarify the difference between a "100% complete" response and a "submitted" response in Jaggaer, to ensure your participation in the sourcing event is fully counted."100%" Complete means a supplier has completed everything required in the sourcing event — but has not submitted it yet. "Submitted" means you've officially submitted your response to the RFQ. Please ensure your response is submitted before the deadline, even if it shows 100% complete. If not submitted, it may not be evaluated. If you have questions or require assistance, please contact Melissa.Anderson@untsystem.edu.

Question added by: Melissa Anderson

9/5/2025 10:57 AM CDT

No Answer