



Request for Proposal
AFI-2025-117 ADA Digital Accessibility -
WCAG 2.1 AA / 2.2 AA Compliance Services
Proposal Due Date: January 30, 2026, 5:00 p.m. CT

Tab 5: Value Add

Proposal Submitted To:

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Infojini’s approach to digital accessibility extends beyond technical compliance to help Participating Public Agencies build sustainable, institution-wide accessibility programs. In addition to the core services described in this proposal, Infojini offers a number of value-added features and practices that provide additional benefit to AFI, Edge Public, and participating agencies.

Unique Training and Enablement Programs

Infojini provides role-based training and enablement programs designed to meet agencies where they are in their accessibility journey. Training offerings may include live and on-demand sessions tailored for developers, content authors, designers, QA testers, and program managers. These programs emphasize practical, job-specific guidance and are designed to help agencies reduce dependency on external remediation over time.

Training materials and learning paths may be reused across agencies, supporting consistent understanding and shared best practices within the cooperative community.

Policy, Governance, and Program Frameworks

Infojini offers templates, frameworks, and best-practice guidance that help agencies institutionalize accessibility. These resources may include accessibility policies, standards, governance models, intake and review procedures, and compliance roadmaps. By providing reusable tools and structured guidance, Infojini helps agencies move from reactive compliance to sustainable, repeatable accessibility practices.

Platform and Service Innovation

Infojini leverages enterprise-grade platforms and analytics to provide actionable insights and transparency. Dashboards and reports can be tailored to different audiences, including technical teams, executives, legal/compliance staff, and program leadership. Where appropriate, Infojini incorporates advanced testing approaches, analytics, and workflow automation to improve efficiency, prioritize risk, and prevent regression.

Informed by Real-World User Experience

Infojini’s accessibility approach is informed by practical testing methods and user-centered design principles, including validation using assistive technologies and feedback from individuals with lived experience of disability where appropriate. This perspective helps ensure that accessibility improvements address real usability barriers, not just technical checklist items.

Roadmap and Continuous Improvement

Infojini actively monitors emerging accessibility standards, regulatory guidance, and industry trends. During the term of this contract, Infojini anticipates expanding support for evolving standards, new testing methodologies, and enhanced reporting capabilities to help agencies stay ahead of changing compliance expectations.

No-Cost and Low-Cost Value-Added Services

To further support the cooperative community, Infojini may offer no-cost or low-cost value-added services, such as:

- Participation in AFI or Edge Public–hosted webinars and informational sessions
- Educational presentations at conferences or regional meetings
- Advisory briefings on emerging accessibility trends or enforcement guidance
- Support for peer-to-peer knowledge sharing and communities of practice

These activities are intended to increase awareness, build capacity, and strengthen the overall value of the cooperative contract.