

Alliance for Innovation

AFI-2025-118

ADA Digital Accessibility

WCAG 2.1 AA / 2.2 AA

Consulting and Design

Proposal for

Workstreams 1-7

Tab 4



CONVERGE ACCESSIBILITY
NARROWING THE DIGITAL DIVIDE

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Executive Summary

Converge Accessibility LLC is a small, specialized digital accessibility consulting firm that helps public agencies meet ADA Title II and related accessibility requirements in a practical, defensible way. Converge was established in June 2020 as a Washington State LLC and is headquartered in Vancouver, Washington. We deliver services nationwide, (primarily remotely), with the ability to support on-site work when agencies have security or operational limits that prevent remote access.

Converge's work focuses on what public agencies need to run accessibility as an ongoing program—not a one-time audit. We support agencies with accessibility assessments and audits, roadmap and program planning, monitoring and scanning support, training, governance and procurement support, and document and media accessibility services. Our clients include a wide range of public entities, including cities, counties, and transportation agencies. Examples include the City of Centennial (CO), Arapahoe County (CO), El Paso County (CO), Marin County (CA), King County (WA), TxDOT, and Austin CapMetro.

A key differentiator for Converge is leadership depth and immediate senior availability. Our principals bring decades of hands-on experience: Ken Nakata (accessibility since 1992), Laura Ruby (since 1991), and Jeff Singleton (since 2000). Ken is a former U.S. Department of Justice trial attorney from the Disability Rights Section, which is the same DOJ section responsible for Title II ADA enforcement and the new Title II web accessibility regulation. This background strengthens Converge's ability to explain requirements clearly, prioritize work in a defensible way, and help agencies align internal teams and vendors.

Converge supports agencies across the United States and U.S. territories using the same remote delivery model. Where on-site work is required—such as restricted environments, sensitive systems, or in-person evaluation needs—Converge can support on-site delivery with reasonable notice and reimbursement of pre-approved travel costs. For sensitive information, Converge follows agency rules for access and data handling and can use onshore-only approaches when required.

Converge is financially stable and operates with low overhead. The firm is principal-funded, has no outside investors, and maintains a conservative operating model designed to support multi-year public-sector work. Where added scale is needed (for example, high-volume PDF remediation or platform subscriptions), Converge uses established partners while keeping Converge accountable for quality, customer experience, and outcomes.

Key personnel for this cooperative contract include:

- **Ken Nakata** (Program/Engagement Lead; Customer Success/Relationship Manager)
- **Jeff Singleton** (Technical Accessibility Lead)
- **Laura Ruby** (Policy/Communications Lead)
- **Eli A rao** (Testing and Scanning Support under senior oversight)

Converge does not currently hold MBE/WBE/DBE certifications. For past performance, Converge provides public-sector references including the City of Centennial (CO), Arapahoe County (CO), and King County (WA), with additional references available upon request. Converge will register with Procurated if not already listed and will encourage public-sector clients to post independent reviews.

Other Requested Information

3.1 Company Information

- *Provide the name, address, phone number, and email address for the authorized agent submitting the proposal.*
- *Provide a brief company profile, including:*
 - *Legal name and corporate structure.*
 - *Year established and corporate headquarters location.*
 - *Primary office locations relevant to servicing this contract.*
- *Describe the scope of clients you currently service, with emphasis on:*
 - *Public sector entities (state, local, education, special districts).*
 - *Healthcare or other highly regulated sectors, if applicable.*

Authorized agent submitting this proposal

Name: Ken Nakata

Company: Converge Accessibility LLC

Address: 17217 SE 23rd Drive, Vancouver, WA 98683

Phone: 571-228-2091

Email: ken.nakata@convergeaccessibility.com

Brief company profile

Legal name and corporate structure: Converge Accessibility LLC is a Washington State limited liability company (LLC).

Year established and headquarters: Established June 2020 (Washington Secretary of State). Headquarters: 17217 SE 23rd Drive, Vancouver, Washington 98683.

Primary office locations relevant to servicing this contract: Vancouver, Washington (remote service delivery nationwide). Additional support from personnel in Seattle, Washington.

Scope of clients currently serviced

Converge supports a wide range of public-sector entities with digital accessibility strategy, assessments and audits, monitoring/scanning support, training, governance and policy development, and program/process improvement.

Public sector (state, local, special districts/transportation):

- **Cities and counties:** City of Centennial (CO), Arapahoe County (CO), El Paso County (CO), Rio Blanco County (CO), Marin County (CA), King County (WA), City of Houston (TX), City of New Braunfels (TX), City of Republic (TX).

- **Transportation and regional agencies:** Texas Department of Transportation (TxDOT), Austin CapMetro (Capital Metropolitan Transportation Authority).

Healthcare or other highly regulated sectors (as applicable):

Converge has collaborated with healthcare, law enforcement, and other regulated or highly-sensitive activities as part of its public sector clients listed above. It has also supported one of the nation’s leading healthcare testing companies to ensure its services comply with Title III ADA accessibility standards, including testing both its web and hardware platforms and advising the company’s legal counsel on ADA Title III requirements.

(Additional public-sector references are available upon request.)

3.2 Accessibility & Government Experience

- *Describe your company’s experience and expertise in digital accessibility, including:*
 - *Number of years providing accessibility services and/or platforms.*
 - *Experience with WCAG 2.x, Section 508, ADA Title II/III, and other relevant standards.*
 - *Experience working under or with DOJ consent decrees, settlement agreements, or formal remediation plans, if applicable.*

Company experience and expertise in digital accessibility

Converge Accessibility LLC has provided digital accessibility services since its establishment in June 2020. Converge is led by principals with deep, long-term experience in accessibility work: Ken Nakata has worked in accessibility since 1992, Laura Ruby since 1991, and Jeff since 2000 (26–35 years of experience, including 35+ years at the senior level). One or more of our leadership team is available immediately for all engagements.

Converge’s team brings multiple perspectives shaped by work both inside and outside of government. Ken and Jeff have supported government agencies since 2005, including federal agencies such as the U.S. Department of Veterans Affairs and NASA, with a focus on accessibility requirements under Section 508 of the Rehabilitation Act. Since founding Converge, our work has focused primarily on state and local government accessibility programs under ADA Title II, including audits and assessments, roadmap and strategy planning, policy and governance support, training, and process improvement. Converge also supported the Government of Canada in 2023 on development of digital accessibility standards.

Standards and technical expertise (web, mobile, documents, and multimedia). Converge’s team has long-standing, hands-on experience with the major accessibility standards used in public-sector and compliance-driven work. Since 2005

(and prior to Converge’s formation), each of Converge’s principals has worked with Section 508 standards and WCAG 2.x, including WCAG 2.0, WCAG 2.1, and WCAG 2.2. Jeff has performed accessibility testing work under these standards since 2000. Converge applies these standards across websites, web applications, mobile applications, documents, and multimedia, and produces WCAG-mapped findings with practical remediation guidance tailored to the responsible party (vendor defects versus content author/configuration issues).

ADA Title II and Title III experience. Converge has extensive experience advising on ADA Title II obligations for public entities, and (where applicable) ADA Title III expectations for private-sector services. Since forming Converge, we have also regularly advised defense counsel on practical ADA requirements and compliance expectations in the context of accessibility-related disputes, including matters involving both ADA Title II and Title III. (Converge provides accessibility consulting and technical guidance; legal counsel remains responsible for legal advice.)

In Colorado, Converge has helped counties and municipalities address both federal ADA Title II obligations and Colorado’s HB 21-1110 requirements, which include monetary damages exposure tied to WCAG noncompliance.

Experience with consent decrees, settlements, and formal remediation plans (as applicable). Converge has not served as the respondent’s implementation consultant for a DOJ digital accessibility consent decree. However, Converge’s leadership includes former federal enforcement experience: Ken previously served as a trial attorney with the U.S. Department of Justice and negotiated numerous consent decrees and settlement agreements on behalf of the federal government in complex disability rights matters. This background informs Converge’s approach to defensible documentation, remediation prioritization, and accountability. Converge also consults informally with current and former enforcement attorneys (including DOJ and U.S. Department of Education OCR) to stay aligned with regulator expectations for what “good” compliance execution looks like in practice. We understand what government regulators want and help our clients understand that as well.

- *Describe your experience with cooperative or multi-agency contracts, including any relevant examples where you supported a program that scaled across many agencies or jurisdictions.*

Converge’s work is well suited for cooperative purchasing and multi-entity use because we can provide services through a modular catalog of Product/Service IDs that agencies can use independently or together. In practice, our projects often involve multiple

departments, stakeholders, and vendor relationships within public-sector organizations (IT, communications, procurement, legal/risk, program teams; as well as web, application, and content vendors). This is often the real-world equivalent of “multi-agency” delivery: different business units, various systems, and multiple vendors working under a shared compliance goal and a common purchasing vehicle. Converge also has experience supporting cooperative-style contracting in Colorado, including “piggyback” usage based on our existing public-sector work. Under this AFI/Edge Public contract, we will apply the same approach nationally: consistent service definitions and pricing, repeatable delivery processes, and tool-agnostic workflows that allow agencies to start small, scale to larger portfolios, and add services over time without disruption.

- *Provide a high-level overview of your company’s financial stability and capacity to support a multi-year, national cooperative contract.*

Converge is financially stable and operates in a very fiscally-conservative manner. We have no outside investors, are fully funded by our principals, and do not rely on venture capital. We operate with low overhead, maintain positive cash flow, and avoid taking on obligations that would require operating at a loss.

Converge supports multi-year public-sector programs through senior-led delivery and repeatable processes, including clear scoping, phased portfolio intake when needed (inventory → prioritization → scheduled delivery), and consistent reporting and quality controls. Where additional scale is required for specific components (such as platform subscriptions or high-volume PDF remediation), Converge leverages established partners while retaining Converge oversight for customer experience, accountability, and quality.

3.3 Capacity and Reach

- *Describe your capacity to provide the full scope of products and services described in this RFP to agencies throughout the United States.*
- *Indicate your ability to serve PPAS in the U.S. territories (e.g., Guam, U.S. Virgin Islands, Puerto Rico), including any limitations or special conditions.*

- **Capacity to serve agencies throughout the United States.** Converge can deliver the full scope of services in this RFP to agencies nationwide. Most of our work can be delivered remotely (audits, monitoring setup and support, training, governance work, and document remediation intake/processing), which helps us provide consistent delivery across time zones. When an agency needs on-site support—such as when systems cannot be accessed remotely, when sensitive environments restrict remote logins, or when the work involves hardware or other in-person

evaluation needs—we can support on-site delivery as well, with reasonable scheduling notice and reimbursement of pre-approved travel costs.

- **Ability to serve U.S. territories (Guam, U.S. Virgin Islands, Puerto Rico).**

Converge can serve PPAs in U.S. territories using the same remote delivery model used across the continental United States. If an agency in a territory requires on-site work due to security constraints or operational requirements, Converge can also support on-site delivery, subject to scheduling and reimbursement of pre-approved travel costs. For any work involving sensitive information or heightened security requirements, we will follow the agency’s rules for access, data handling, and delivery method, including using an onshore-only service approach when required.

- *Describe any anticipated challenges in servicing agencies of varying sizes and technical capabilities, and how you address those challenges.*

Agencies vary widely in size, staffing, technical maturity, procurement models, and governance. Many vendors struggle in this environment because they rely on rigid, off-the-shelf solutions that assume a single set of tools, a single workflow, and a single decision-maker. That approach often fails in government.

Converge Accessibility is designed for variety. We do not require agencies to adopt a specific platform, process, or product suite. We adapt to the agency’s environment—whether it is centralized or decentralized, technically mature or early-stage, and whether the agency uses tools like Monsido, Siteimprove, Pope Tech, internal scanners, or no tooling at all. We routinely inherit prior audits, scan results, inventories, ticket backlogs, policies, vendor contracts, and governance artifacts and build from what already exists. We tailor scope, pace, and oversight to the agency’s capacity and risk tolerance, so progress is achievable and sustainable.

In terms of specific challenges, one of the most common issues affecting agencies of any size is fragmentation—highly siloed departments, distributed ownership of web content and applications, and inconsistent buy-in. In these settings, accessibility can stall when it is treated as a single-department responsibility, even though the agency’s websites, documents, and vendor platforms span many teams and decision-makers.

Converge addresses this challenge directly. Having a former U.S. Department of Justice trial attorney on the team helps establish credibility and provides clear, legally grounded explanations of obligations and risk. That legal grounding is often what breaks through uncertainty or internal resistance, clarifies actual legal risk, and allows leaders to align on what must be done and why. In addition, Converge’s principals have extensive experience aligning large, complex organizations—including senior leadership and hundreds of

product teams at one of the world’s leading software companies—around practical accessibility expectations and shared responsibility.

Converge’s approach works across the cooperative’s PPAs because it does not assume a single toolset, a single governance model, or a single level of maturity. Agencies get an approach that fits their reality: practical, legally grounded, and coordinated across teams and vendors.

3.4 Key Personnel

- *Identify the key personnel who will lead and be engaged in the implementation and ongoing management of this contract, including:*
 - *Program/engagement lead.*
 - *Technical accessibility lead(s).*
 - *Customer success/relationship manager(s).*
- *Provide brief bios highlighting their experience with:*
 - *Public sector clients.*
 - *Digital accessibility programs and standards.*
 - *Large-scale, multi-entity implementations.*

Key Personnel Roles

- **Program/Engagement Lead:** Ken Nakata
- **Technical Accessibility Lead:** Jeff Singleton
- **Customer Success/Relationship Manager:** Ken Nakata
- **Policy/Communications Lead:** Laura Ruby
- **Supporting Key Personnel (Testing and Scanning Support):** Eli Arao

Ken Nakata – Program/Engagement Lead

Overall Biography

Ken Nakata is a Principal of Converge Accessibility and the program/engagement lead for this cooperative contract. He has worked in digital accessibility since 1992 and is a former U.S. Department of Justice trial attorney from the Disability Rights Section—the same section responsible for issuing and enforcing the ADA Title II web accessibility regulation. In that role, he litigated cases against dozens of public and private sector organizations, worked with the Office of Management and Budget (OMB) to implement digital accessibility across the federal government under Section 508 of the Rehabilitation Act, and created the Section’s original digital accessibility policy for state and local governments under Title II of the ADA. For the last 20 years, Ken leads engagements that require clear legal grounding, practical decision-making, and coordination across departments, vendors, and procurement

pathways. He holds a law degree from the University of Pennsylvania Law School and an undergraduate degree in mathematics from the Johns Hopkins University. He is a member of the Washington state, Washington, DC, and New York state bars. Ken Nakata and Laura Ruby are married and live in Seattle, Washington.

Work with Public Sector Clients

Ken has led public-sector accessibility programs across state and local governments, including multiple Colorado jurisdictions implementing HB21-1110 and preparing for ADA Title II. With the City of Centennial, Ken led the Converge team in working with a core leadership group (the City's CIO, IT, legal counsel, procurement, and ADA coordinator) to strengthen vendor testing, separate vendor responsibilities from City content responsibilities, and establish a defensible process for communicating findings to vendors. In larger, more decentralized counties (e.g., Arapahoe and El Paso), Ken has led portfolio-based approaches that help agencies build inventories, prioritize systems, coordinate vendor outreach, and establish sustainable reporting and governance practices.

Digital Accessibility Programs and Standards

Ken's work is grounded in ADA Title II, Sections 504 and 508 of the Rehabilitation Act, and WCAG-based testing and remediation planning. He focuses on helping agencies turn accessibility requirements into repeatable operating practices that can be explained, defended, and maintained over time. He is a former board member of the International Association of Accessibility Professionals (IAAP), a current member of IAAP's Certification Committee, and is an IAAP Certified Professional in Accessibility Core Competencies (CPACC). He is an annual speaker at the National ADA Symposium, Accessing Higher Ground, and the PacRim Disability and Diversity Conference on updates in digital accessibility law and policy and runs a popular blog with monthly legal updates.

Large-Scale, Multi-Entity Implementations

Ken helps agencies manage large, mixed portfolios by using a structured operating model (inventory → tiering/prioritization → vendor outreach → targeted testing → reporting) that works across departments and distributed ownership. This is especially important where technology is procured and managed through many independent groups. It also avoids testing "churn" (which is common with large accessibility companies) because it avoids expensive testing for applications that are soon updated or replaced.

Jeff Singleton – Technical Accessibility Lead

Overall Biography

Jeff Singleton is a Principal of Converge Accessibility and the technical accessibility lead for this cooperative contract. He is a senior accessibility testing and engineering leader with deep experience establishing consistent, repeatable evaluation practices across complex technology portfolios and multiple teams. Jeff lives in Vancouver, Washington.

Work with Public Sector Clients

Jeff has supported major public-sector organizations like El Paso and Arapahoe counties with accessibility testing and implementation support, including large multi-entity environments (e.g., multi-campus or multi-team organizations) and complex public-facing service portfolios. Prior to forming Converge, Ken and Jeff both launched and managed large, multiyear contracts with the National Aeronautics and Space Administration (NASA) and all 23 campuses of the California State University (CSUN). His public-sector work includes guiding testing consistency, improving the technical usefulness of findings, and helping internal teams and vendors implement and validate fixes.

Digital Accessibility Programs and Standards

Jeff's work is rooted in WCAG-based evaluation and practical remediation guidance. He focuses on findings that technical teams and vendors can act on: clear reproduction steps, patterns, acceptance criteria, and retest expectations that support durable fixes rather than one-time report delivery. He has led presentations and workshops on the WCAG and Section 508 standards at national conferences like CSUN and the National ADA Symposium.

Large-Scale, Multi-Entity Implementations

In Centennial, Jeff provided technical oversight of third-party testing, improved testing quality and consistency, and helped distinguish vendor platform responsibilities from barriers introduced through the City's content creation practices. In large portfolios, Jeff leads technical tiering/prioritization and helps agencies avoid wasting resources by testing systems that are scheduled for near-term replacement or major upgrades, focusing effort where testing will drive timely remediation and measurable risk reduction. Jeff also oversees ADA implementation for several large private sector companies, including national brands subject to stringent oversight and consent decrees.

Laura Ruby – Customer Success/Relationship Manager

Overall Biography

Laura Ruby is a Consultant with Converge Accessibility and serves as the primary communication and policy lead. She has worked in accessibility since 1991 and brings senior leadership experience from Microsoft, where she served as Director of Global Accessibility Policy and Standards. In that role, she spearheaded the development of Microsoft's accessibility program and helped drive organization-wide adoption across many product teams. She also led the IT industry in implementing digital accessibility as Chair of the Accessibility Committee at the Information Technology Industry Council (ITIC), worked with the Federal government to create the original VPAT (Voluntary Product Accessibility Template), and worked with the G20 and World Economic Forum to include digital accessibility in their Smart Cities initiative. She holds a Bachelor of Social Work degree from Pacific Lutheran University. Ken Nakata and Laura Ruby are married and live in Seattle, Washington.

Work with Public Sector Clients

Laura has supported public-sector organizations in building durable accessibility programs that work across multiple departments, stakeholders, and vendor ecosystems. In decentralized county environments, she has led leadership alignment and communications strategy to support adoption across departments, and she has helped tailor training and procurement guidance to complex, distributed buying environments. She has been instrumental in developing communications strategies across all of our larger public sector clients and establishing leadership buy-in at Arapahoe and El Paso counties.

Digital Accessibility Programs and Standards

Laura focuses on making standards operational. Her work helps agencies turn legal requirements into clear expectations that can be applied in procurement, governance, and day-to-day decision-making, so accessibility becomes repeatable and enforceable rather than dependent on individual champions.

Large-Scale, Multi-Entity Implementations

Laura's strength is organizational alignment: establishing shared expectations, clarifying ownership, and building communication and training structures that work across silos. Leveraging her background with a social work degree, she is able to cut through blocking issues and help stakeholders come to common understandings that benefit everyone. This is critical in public-sector environments

where accessibility spans IT, communications, procurement, legal/risk, and vendor-managed platforms.

Eli Arao – Supporting Key Personnel (Testing and Scanning Support)

Overall Biography

Eli Arao supports Converge’s accessibility testing and scanning operations. He supports manual testing, issue documentation, automated scan setup, and scan troubleshooting under the oversight of senior Converge leadership. He is a recent graduate from the University of Puget Sound, where he graduated with a Bachelor of Science degree in Computer Science. Eli lives in Seattle, Washington.

Work with Public Sector Clients

Eli supports public-sector engagements by executing testing workstreams and producing clear documentation that agencies and vendors can act on. He contributes to consistent delivery as the scope expands across multiple sites, applications, and content types.

Digital Accessibility Programs and Standards

Eli’s work focuses on identifying real user impact, documenting WCAG failures clearly, and supporting repeatable scanning and reporting practices that help agencies track progress over time.

Large-Scale, Multi-Entity Implementations

Eli supports portfolio-scale delivery by helping maintain consistent testing and reporting practices across many systems and by supporting ongoing scan cadence and change tracking as domains, sections, and inventories evolve. He performs scanning and manual testing services for some of the largest brand companies, both in the United States and internationally.

Team Member Information and Resumes

Additional information about each of our team members, including biographies and resumes, is publicly available at www.convergeaccessibility.com/partners.

3.5 Diversity & Inclusion

- *Indicate whether your company is minority-owned, women-owned, or holds any other relevant certifications (MBE, WBE, DBE, etc.).*

Converge Accessibility LLC does not currently hold minority-owned, women-owned, disadvantaged business, or similar certifications (e.g., MBE, WBE, DBE). If a Participating Public Agency requires specific documentation or certification for a purchase or

subcontracting requirement, Converge will respond to those requirements during the ordering process.

3.6 References and Independent Reviews

- *Provide three (3) references from public sector clients for whom you have provided digital accessibility services and/or platforms of similar scope and complexity. For each, include:*
 - *Entity name and type.*
 - *Brief description of the engagement.*
 - *Contact name, title, email, and phone number.*
 - *Provide three (3) references from similar public sector programs (letters of reference if available).*
- *In addition to your 3 references, AFI will also research your performance ratings on a third-party platform, Procurated (<https://home.procurated.com/>), that collects public sector reviews of suppliers. Your score will be considered in addition to the qualitative feedback provided by your references. If you are not yet listed on Procurated, we strongly encourage you to register on their site and to ask your past public sector customers to write reviews of their experiences in working with you.*

In support of our proposal, we are including three recent projects with state and local governments.

Reference #1	
Entity Name	City of Centennial (Colorado)
Entity Type	City government (108,418 residents)
Reference	Chuck Powers IT Director / Chief Information Officer City of Centennial
Contact Information	cpowers@centennialco.gov (303) 325-8000 (main) (303) 754-3306 (direct)
Description of Services	Converge Accessibility was asked to help develop a digital accessibility roadmap to enable the City to comply with the upcoming ADA Title II web rule as well as Colorado’s more stringent (HB 21-1110), which requires WCAG 2.1 A/AA compliance by July 2025 and imposes civil fines for public entities that fail to comply. The City was delighted with our services because it amended our contract to include additional services, such as helping represent the City in rulemaking before Colorado’s Office of Information Technology

	(OIT) and developing animated training videos for City staff to meet the requirements of 21-1110 and ADA Title II.
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Reference #2	
Entity Name	Arapahoe County (Colorado)
Entity Type	Medium county government (655,070 residents)
Reference	Nikki Rosecrans Program Manager Arapahoe County, Colorado
Contact Information	NRosecrans@arapahoegov.com 303.768.8733 (direct) 303.877.4486 (mobile)
Description of Services	Arapahoe County asked Converge to help it make its digital infrastructure compliant with HB 21-1110 and ADA Title II. Arapahoe also needed a trusted partner who could help its IT Department convince County leadership of the need for digital accessibility. This work borrowed heavily from our experience in developing strong communication plans and in working with legal counsel to raise the organization's level of legal and technical knowledge around both Colorado's law and ADA Title II.

Reference #3	
Entity Name	King County (Washington)
Entity Type	Large county government (2,269,675 residents)
Reference	Taryn Farley Program Manager King County, Washington
Contact Information	tfarley@kingcounty.gov 206.263.8927 (direct) 206.401.2448 (mobile)
Description of Services	Converge was asked to develop and perform an innovative Title II Self-Evaluation of the County's Records and Licensing Services Division. As part of this work, Converge also evaluated the County's newly upgraded content management system and recommended important code changes to help ensure that the County's website was as accessible as possible as part of a major redesign.

In addition, Converge has also worked (or is currently working) with a number of other public entities, including Austin CapMetro (websites, mobile apps, and digital hardware accessibility), the Texas Department of Transportation Accessible (website accessibility), the City of Houston (website accessibility), and the City of New Braunfels (website accessibility). In all of our Texas projects, however, we were brought in as subcontractors by national design and engineering firms, such as [Kimley-Horn](#) and [Cole and Associates](#). Converge is the only web accessibility consultant trusted by these firms when it comes to making digital technology accessible. We are also working with Marin County, California (digital roadmap and leadership planning) and the City of Gresham, Oregon (digital roadmap and leadership planning). While we have not provided references for this work, we would be happy to provide contact details and project information for any of our other projects.

Independent reviews (Procurated): If Converge is not yet listed on Procurated at the time of award, we will register promptly. We will also encourage eligible public-sector clients to submit independent reviews reflecting their experience working with Converge.