



Request for Proposal

AFI-2025-117 ADA Digital Accessibility –  
WCAG 2.1 AA / 2.2 AA Compliance Services

Proposal Due Date: January 30, 2026, 5:00 p.m. CT

## TAB 4



Sealed responses are required to  
be submitted electronically via  
<https://indigo.bonfirehub.com>

## 4.1 UVS Company Information

**Name:** Paul Randhawa

**Address:** 603, 7th Street Suite 302 Laurel, MD 20707

**Phone Number:** (301) 725-4500

**Email Address:** Paul@uvsit.net

**Company Profile:**

UVS InfoTech, an S Corp established in 2012 (as an LLC), is a digital accessibility services and solutions provider specializing in WCAG-aligned assessment, remediation, monitoring, training, and governance for public-sector and highly regulated organizations. The company supports accessibility compliance across websites, web applications, documents, and multimedia, with a focus on true remediation and sustainable compliance programs.

Primary office locations supporting this contract include the headquarter office in Laurel, MD with distributed staff enabling national coverage. UVS has worked with and continues to support a broad range of clients, including:

Public sector entities: HHS, EPA, USDA, NRC, Suffolk County - NY,

Highly regulated environments: Prince George’s Community College, University of Maryland Medical System

## 4.2 Accessibility & Government Experience

### 4.2.1 UVS Experience and Expertise in Digital Accessibility

UVS has 10+ years of experience providing accessibility remediation services to clients in the public sector and higher education. With deep experience in WCAG 2.1 AA and 2.2AA, as well as section 508. UVS has also assisted Prince George’s Community College in moving towards Accessibility Compliance on DOJ’s timeline.

### 4.2.2 UVS Experience with Cooperative or Multi-Agency Contracts

While UVS InfoTech has limited multi agency and cooperative contracts, it is poised to be able to handle complex contracts across federal, state, and higher education organizations.

**1. United States Department of Agriculture – NASS Accessibility Support**

- Scaled engagement across the Research, Education, and Economics (REE) mission area, supporting multiple offices with over 150 web pages, 75 instructional slide decks, and 20 custom e-learning modules.
- Delivered centralized accessibility monitoring, remediation, and training while maintaining high compliance scores (99% conformant on first rescan).
- Coordinated multiple teams and stakeholders across USDA to ensure alignment on accessibility policies, reporting, and compliance workflows.

**2. United States Census Bureau – Software Anywhere Initiative**

- Implemented an enterprise-wide accessibility framework that automated compliance workflows for multiple departments, including HTML, PDF, and Excel-based content.



- Integrated processes and tools that allowed for scalable remediation and monitoring across several program areas simultaneously, improving consistency and reducing remediation turnaround times.
- 3. Higher Education Institutions – Prince George’s Community College**
  - Delivered institution-wide accessibility compliance for multiple campuses, integrating compliance into the Software Development Lifecycle (SDLC) and training faculty, staff, and developers.
  - Ensured that digital content and applications across departments remained compliant under DOJ mandates while standardizing processes to support future growth.

Through these engagements, UVS has demonstrated the ability to coordinate complex programs, maintain consistent quality, and scale services to meet multi-agency requirements while maintaining a high level of client satisfaction.

### **Financial Stability and Capacity**

UVS InfoTech is a financially stable SBA-certified 8(a) organization with a proven track record in multi-year, government-scale and higher education contracts. Our financial stability is demonstrated by successful management of projects exceeding \$7 million, with robust internal controls and governance practices ensuring sustained operations.

We have the capacity to support a national cooperative contract over multiple years, including:

- Maintaining sufficient personnel resources and technical infrastructure to scale services as needed.
- Ensuring continuity of operations through strong project management, quality control processes, and risk mitigation strategies.

UVS is fully prepared to provide the expertise, infrastructure, and financial backing necessary to successfully deliver accessible technology solutions across multiple agencies and jurisdictions, ensuring compliance, efficiency, and measurable outcomes.

## **4.3 Capacity & Reach**

### **4.3.1 UVS Capacity to Provide Full Scope of RFP Products and Services**

UVS has the organizational capacity, technical expertise, and scalable delivery model required to provide the full scope of products and services outlined in this RFP to agencies nationwide. As a firm with more than a decade of experience supporting public sector and higher education clients, UVS delivers end-to-end accessibility and compliance services across web, application, and document environments. Our Accessibility Compliance Program as a Service (ACPaaS) integrates skilled accessibility SMEs, remediation specialists, trainers, and automated toolsets to support assessments, remediation, validation, reporting, and ongoing monitoring at scale.

### **4.3.2 UVS Ability to Serve PPAS in U.S. Territories**

UVS currently has no barriers to serving PPAS in U.S. Territories.



## 4.4 Key Personnel

- Program/engagement lead/ Customer Success/Relationship Manager
  - Paul Randhawa will be the program lead as well as the customer success/relationship manager for this engagement. Paul brings over 20+ years in managing teams at a Director Level and 10+ years of managing multi client engagements for UVS including NRC, HHS, USDA, and EPA.
- Technical accessibility lead(s).
  - Fred Amiri will be the technical accessibility lead for this engagement. Fred brings 7 years of experience as a Accessibility Compliance SME. Fred has led UVS projects at the USDA NASS, Department of Commerce, and has experience in local projects as well, such as Prince George’s Community College.

## 4.5 Diversity & Inclusion

UVS is an 8(a) small business MBE.

## 4.6 References & Independent Reviews

### 1. **Name:** Prince George’s Community College

**Type:** Higher Education Client

**Contact Name:** Jean Dumesnil

**Title:** Procurement Officer

**Email:** dumesnjm@pgcc.edu

**Phone Number:** 301-546-7435

**Description:** UVS InfoTech significantly modernized Prince George’s Community College’s digital ecosystem by developing accessible web applications, implementing a cloud-hosted CMS, and creating a custom SharePoint-based student portal that aligns with Section 508 and WCAG standards. Through a strong emphasis on inclusive design, usability testing, and accessible content development, UVS ensured that PGCC’s platforms serve users with diverse visual, mobility, and cognitive needs. The team further enhanced campus operations by integrating automation technologies, including AI, ML, and RPA, to streamline workflows, deliver real-time data insights, and support NOC and SOC system integrations. UVS’s ongoing management of SharePoint and intranet environments demonstrates its ability to maintain dynamic, compliant, and user-friendly digital spaces. This work highlights UVS InfoTech’s broader capability to lead large-scale digital transformation efforts that prioritize accessibility, operational efficiency, and long-term sustainability for higher-education institutions.

### 2. **Name:** US Department of Agriculture

**Type:** Federal Government Entity

**Contact Name:** Gary L. Henderson

**Title:** Section Head

**Email:** gary.l.henderson@usda.gov

**Phone Number:** (202) 690-2811



**Description:** USDA NASS’s experience demonstrates a proven ability to transform accessibility from a reactive, remediation-focused task into a fully integrated component of digital publishing. By embedding accessibility into every stage of production, across HTML, PDF, data tables, charts, and interactive graphics, we created scalable, process-driven solutions that deliver truly equivalent experiences for all users, including those with disabilities. Our work established methodologies for handling complex statistical content, developed native accessibility for multiple output formats, and explored emerging AI tools to streamline testing and evaluation. Through a robust compliance framework aligned with Section 508, WCAG, and WAI-ARIA, along with continuous training and iterative improvements, we helped USDA NASS set a government-wide benchmark for sustainable, efficient, and high-quality accessibility. This foundation positions us to support AFI in implementing similar process-integrated, future-ready accessibility practices that evolve alongside production needs.

**3. Name:** U.S. Census Bureau

**Type:** Federal Government Entity

**Contact Name:** Pamela A. Miller

**Title:** Contract Specialist/Contracting Officer

**Email:** Pamela.a.miller@census.gov

**Phone Number:** 301-763-3547

**Description:**

UVS has a proven track record embedding accessibility directly into document and content production workflows, as demonstrated through our engagement with the United States Census Bureau, where we transformed a traditionally manual accessibility compliance framework into a fully automated, integrated solution. Leveraging artificial intelligence, machine learning, and robotic process automation, our approach ensured accessibility was built into every output, rather than applied through postproduction remediation, across HTML, PDF, Excel, and complex data products.

Our methodology aligns with the phased, task-focused delivery model emphasized by AFI and Edge Public-eligible agencies. Using agile, iterative sprints, we assess existing workflows, identify risk areas, and integrate secure, scalable solutions into production pipelines, including FedRAMP HIGH-compliant environments. We bring deep experience addressing the accessibility of complex statistical tables, charts, and visual data, supported by custom scripting, real-time analytics dashboards, and secure portal environments. These capabilities enable participating agencies to balance efficiency, compliance, and high-quality user experience while advancing scalable, future-ready accessibility programs under the AFI cooperative contract.

